

Bank details for manual payments

This document provides you with banking details to use when you need to make a manual payment for Anglovaal Group Medical Scheme contributions and money owing to the Scheme.

Who we are

The Anglovaal Group Medical Scheme (referred to as 'the Scheme'), registration number 1571, is the medical scheme that you are a member of. This is a not-for-profit organisation, registered with the Council for Medical Schemes. Discovery Health (Pty) Ltd (referred to as 'the administrator') is a separate company and an authorised financial services provider (registration number 1997/013480/07). We take care of the administration of your membership for the Scheme.

Medical Scheme contributions

Account holder:	Anglovaal Group Medical Scheme
Scheme Bank name:	First National Bank
Branch Name:	First National Bank Corporate Account Services, Johannesburg
Branch number:	255005
Account type:	Cheque
Account number:	6203 – 0457 – 065
Reference:	Anglovaal Group Medical Scheme membership number

Money owing to the Scheme

Account holder:	Anglovaal Group Medical Scheme
Scheme Bank name:	First National Bank
Branch Name:	First National Bank Corporate Account Services, Johannesburg
Branch number:	255005
Account type:	Cheque
Account number:	6205 – 0330 – 895
Reference:	Anglovaal Group Medical Scheme membership number

Please make sure you use your 9-digit membership number as a reference when making the payment. This way you can be sure that we know about your payment.



ANGLOVAAL
GROUP MEDICAL SCHEME

Administered by
Discovery
Health

Contact us

You can call us on **0860 100 693** or visit www.avgms.co.za for more information.

Complaints process

You may lodge a complaint or query with Anglovaal Group Medical Scheme directly on **0860 100 693** or address a complaint in writing directly to the Principal Officer. Should your complaint remain unresolved, you may lodge a formal dispute by following Anglovaal Group Medical Scheme's internal disputes process.

Members, who wish to approach the Council for Medical Schemes for assistance, may do so in writing to: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 or email complaints@medicalschemes.co.za. Customer Care Centre: **0861 123 267**/website www.medicalschemes.co.za.